



## Certificate of Warranty for DC Power Engineering Inc. Alternators

9337 Douglas Dr.  
Riverside, CA. 92503

---

Local: 1 (951) 509-5617  
Fax: 1 (951) 509-4517

# 2 Year Limited Warranty

DC Power Engineering Inc. warrants to the original purchaser or original user that all DC Power Engineering Inc. alternators and all parts thereof are free from defects in material and workmanship under normal use and services. DC Power Engineering's obligation under this warranty shall be limited to replacing and/or repairing at DC Power Engineering's discretion. DC Power Engineering warrants all units for 24 months from the in service date. DC Power does not cover any labor expense incurred for removing and/or replacement of the alternator.

Any alternator shipped back for warranty without a RMA Authorization will be refused upon delivery. Upon arrival of the unit, DC Power Engineering will evaluate the unit. If the unit is found to be defective, it will be repaired or replaced at DC Power Engineering's discretion and returned at no cost via FedEx ground to the user or dealer. The end user or dealer may upgrade to expedited shipping by providing credit card information for upgrade. Units found not to be defective will be returned to the customer at the customers expense unless otherwise noted.

Keep your accessories (i.e. wiring harness, spacers, and or adapter blocks) when shipping back the alternator; the only thing that should be returned to our facility is the alternator itself. When sending back your alternator, package the alternator in a proper sized box Per UPS and/or FedEx guidelines. We recommend small-celled bubble wrapped firmly packed in a 10x10x10 Double wall sealed box with 3" packing tape.

**DO NOT** ship your alternator in any flat rate box; this WILL potentially damage the alternator when in route to our facility. It is highly recommended that you purchase insurance for your alternator through the shipping carrier you have chosen. DC Power Engineering Inc. is not responsible for any damages that may occur to an alternator while in transit. You will be responsible for the cost of any repairs caused by shipping damage to an alternator even if the alternator is covered under warranty.

**WEAR AND TEAR.** Brushes are considered a normal wear item and can be repaired and replaced within its warranty period at a reduced cost. The product must be returned to DC Power Engineering at the customer's expense. Repaired alternators will be returned to the customer at the customers expense unless otherwise noted.

**MISUSE.** The warranties provided herein will not apply if the alternator, in the judgment of DC Power Engineering, has been subjected to overload beyond published output ratings, misuse, excessive contamination, negligence, accident, corrosive atmospheres, paint over-spray, open circuit voltage, welding on the chassis, excessive thermal shock, excessive vibration, heat related failure and /or stators that are burned, physical damage to the alternator, damage due to dropping the alternator, alterations to the unit by unauthorized personnel, disassembly, operation contrary to the Company's instructions or if the serial number has been altered, defaced, or removed. DC Power Engineering shall not be liable for any default or delay in the performance of these warranties caused by contingency beyond its control, including war, government restriction or restraints, strikes, fire, flood or short or reduced supply of raw materials, or parts. Units subject to misuse will be repaired and billed at DC Power Engineering's standard parts costs, labor and shipping. Parts prices can be obtained by calling DC Power Engineering.

**VOID.** The warranties herein shall be null and void if the alternator is not maintained according to DC Power Engineering's instructions. The unit must be installed according to DC Power Engineering's instructions. For units above 200 Amps, both positive and negative cables must be upgraded: refer to wire size chart. This includes the alternator positive post to battery positive, engine ground to chassis ground and chassis ground to battery ground.

**REMEDY.** The warranties set out in this certificate are the exclusive rights of the original owner of the unit and are non-transferrable. This warranty does not affect any other legal rights you may have by operation of law.